**Data to use for testing:**

**Order numbers :**

123

234

345

456

567

678

789

890

**User\_ids:**

John

sara

Erik

Pete

Kate

**Item Names:**

Cricet\_bat

Baseball\_bat

Tennis\_racket

Badminton\_racket

Cricket\_ball

Baseball\_ball

Tennis\_ball

Shuttle\_cork

**To Execute:**

Copy SportX.clp to your Jess/bin folder. Run the following command on your Jess command prompt and follow the instructions. ☺

**(batch SportX.clp)**

**Test Case 1:**

WELCOME TO SoprtX the Online Sports equipment shop. I am your virtual assistant.!

Please type your name and press Enter> sara

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Hello, sara.

Please answer a few questions and

I can assist you with your issue today.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Are you a registered user? (yes or no) yes

Please provide your user-id/email address used to register. sara

Details found! Username: Sara User-id :sara

Are you looking for details about your pending order status? (yes or no) yes

Do you have the order number? (yes or no) yes

Can you please provide your order number so I can fetch the details from database? 567

Your order: 567 01/26/2017 Cricket\_ball $24.99

Your order was received and will be dispatched in 1-2 business days.!

I would recomend you to buy--.!Cricet\_bat

Do you wish to cancel your order? (yes or no) no

Would you like to shop more? (yes or no) no

Do you have any other issues? (yes or no) no

Thank you.! Have a pleasant day!

**Test Case 2:**

WELCOME TO SoprtX the Online Sports equipment shop. I am your virtual assistant.!

Please type your name and press Enter> sara

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Hello, sara.

Please answer a few questions and

I can assist you with your issue today.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Are you a registered user? (yes or no) yes

Please provide your user-id/email address used to register. sara

Details found! Username: Sara User-id :sara

Are you looking for details about your pending order status? (yes or no) no

Would you like to shop more? (yes or no) yes

Recommendations:

Cricet\_bat

Baseball\_bat

Tennis\_racket

Badminton\_racket

Cricket\_ball

Baseball\_ball

Tennis\_ball

Shuttle\_cork

What would you like to buy? Cricet\_bat

Cricet\_bat are priced EXPENSIVE and are rated HIGH

Cricet\_bat comes with a 2\_YEARS warranty

Do you confirm purchase? (yes or no) yes

Order placed! Your order will be dispatched in 2-3 days!

Do you have any other issues? (yes or no) yes

Please call our customer service department at 1800-123-4567. Have a pleasant day!

**Test Case 3:**

WELCOME TO SoprtX the Online Sports equipment shop. I am your virtual assistant.!

Please type your name and press Enter> swap

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Hello, swap.

Please answer a few questions and

I can assist you with your issue today.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Are you a registered user? (yes or no) no

Do you want to register for a new account? (yes or no) no

Would you like to shop more? (yes or no) yes

Recommendations:

Cricet\_bat

Baseball\_bat

Tennis\_racket

Badminton\_racket

Cricket\_ball

Baseball\_ball

Tennis\_ball

Shuttle\_cork

What would you like to buy? Cricket\_ball

Cricket\_ball are priced LESS-EXPENSIVE and are rated MEDIUM

Cricket\_ball comes with a 1\_YEAR warranty

Do you confirm purchase? (yes or no) yes

Order placed! Your order will be dispatched in 2-3 days!

Do you have any other issues? (yes or no) no

Thank you.! Have a pleasant day!

**Other Test Cases :**

Similarly many different test cases can be formed.

Users UserId

John john

Sara sara

Peter pete

Kate kate

Erik erik